REPORT ON STUDENT SATISFACTION SURVEY Session: 2019-2020


Internal Quality Assurance Cell
Vijaygarh Jyotish Ray College
Kolkata

## STUDENT SATISFACTION SURVEY REPORT ON TEACHING-LEARNING PROCESS \& EVALUATION, VIJAYGARH JYOTISH RAY COLLEGE, KOLKATA, SESSION: 2019-20

1. How much of the syllabus was covered in the class?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| 85 to $100 \%$ | 52 |
| 65 to $84 \%$ | 41 |
| 30 to $64 \%$ | 7 |
| Below $30 \%$ | 0 |


2. How well were the teachers able to communicate?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Excellent | 67 |
| Satisfactory | 31 |
| Moderate | 2 |
| Poor | 0 |


3. Fairness of the internal evaluation process by the teachers.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Always fair | 59 |
| Moderately fair | 34 |
| Sometimes <br> unfair | 7 |
| Extremely <br> unfair | 0 |


4. Was your performance in assignments discussed with you?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Always | 58 |
| Occasionally | 39 |
| Rarely | 3 |
| Never | 0 |


5. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Regularly | 36 |
| Sometimes | 38 |
| Rarely | 24 |
| Never | 2 |


6. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Always | 65 |
| Occasionally | 32 |
| Rarely | 3 |
| Never | 0 |


7. The teachers illustrate the concepts through examples and applications.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Always | 58 |
| Occasionally | 39 |
| Rarely | 3 |
| Never | 0 |


8. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching- learning process.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Strongly <br> agree | 37 |
| Agree | 48 |
| Neutral | 13 |
| Disagree | 2 |


9. The institute/teachers use student centric methods, such as experimental learning, participative learning and problem-solving methodologies for enhancing learning experiences.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| To a great <br> extent | 51 |
| Moderate | 37 |
| Poor | 11 |
| Not at all | 1 |


10. Teachers encourage you to participate in extracurricular activities.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Strongly <br> agree | 56 |
| Agree | 35 |
| Neutral | 9 |
| Disagree | 0 |


11. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make ready for the world of work.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| To a great <br> extent | 48 |
| Moderate | 43 |
| Poor | 8 |
| Not at all | 1 |


12. What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc. while teaching?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| 90 to $100 \%$ | 28 |
| 60 to $89 \%$ | 39 |
| 30 to $59 \%$ | 24 |
| Below $30 \%$ | 9 |


13. The overall quality of teaching-learning process in your institute is very good.

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Strongly <br> agree | 48 |
| Agree | 42 |
| Neutral | 10 |
| Disagree | 0 |


14. How much are you satisfied about the interaction with the Head of the Institution?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Very <br> much | 49 |
| Moderate | 42 |
| Neutral | 9 |
| Poor | 0 |



## 15. When the pandemic situation started how much useful are the online classes to you?

| Options | Percentage <br> of Students <br> response |
| :--- | ---: |
| Very <br> much | 27 |
| Moderate | 48 |
| Neutral | 22 |
| Poor | 3 |



## Analysis

College students are interviewed to get an idea regarding the Teaching-Learning \& Evaluation process. They have answered about the communication skill, efficiency of teachers; covering the whole syllabus, evaluation process and methods, indulgence in extracurricular activities, methods used online classes by the teachers and also about the interaction of Head of the Institution.

Findings are as follows:

- Regarding the coverage of syllabus, $52 \%$ of students are agree with the coverage more than $85 \%$ of syllabus.
- $67 \%$ students appreciated the communication of the teachers with the remark "Excellent".
- The evaluation process in the system is well applaud by $90 \%$ of students.
- Around $97 \%$ of students answered that teachers discussed their assignments with them.
- In case of internship or field visit, 74 \% students answered that it is regularly or sometimes done.
- It is observed that $85 \%$ of students agreed with the effort put by the institute to improve the quality of teaching and learning process.
- The efforts made by the institute to inculcate soft skills and employability skills to make you ready for the work are appreciated to an extent by around $91 \%$ students.
- In this pandemic situation, the institute with the implementation of online classes, could gain the satisfaction level up to "Very Much" and "Moderate" from $75 \%$ of students.
- More than $90 \%$ students are satisfied regarding the interaction of students with the Head of the Institution.
- In overall, $90 \%$ students agree with the statement that the quality of Teaching-Learning process in the institute is very good.

