REPORT ON STUDENT SATISFACTION SURVEY Session: 2017-2022


Internal Quality Assurance Cell
Vijaygarh Jyotish Ray College
Kolkata

STUDENT SATISFACTION SURVEY REPORT ON TEACHING- LEARNING PROCESS \& EVALUATION, VIJAYGARH JYOTISH RAY COLLEGE, KOLKATA, SESSION: 2017-2022

1. How much of the syllabus was covered in the class?

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| 85 to $100 \%$ | 45 | 46 | 52 | 52 | 60 |
| 65 to $84 \%$ | 33 | 35 | 41 | 34 | 23 |
| 30 to $64 \%$ | 22 | 19 | 7 | 14 | 17 |
| Below $30 \%$ | 0 | 0 | 0 | 0 | 0 |

Percentage of Student response (Per Year)

2. How well were the teachers able to communicate?

| Percentage of Student response (Per Year) |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |
| Options | 2017-18 | $\mathbf{2 0 1 8 - 1 9}$ | 2019-20 | 2020-21 | 2021-22 |  |
| Always Effective | 63 | 66 | 67 | 73 | 77 |  |
| Sometimes Effictive | 27 | 26 | 31 | 16 | 8 |  |
| Just Satisfactorily | 10 | 7 | 2 | 10 | 15 |  |
| Generally Ineffective | 0 | 1 | 0 | 1 | 0 |  |

## Percentage of Student response (Per Year)


3. Fairness of the internal evaluation process by the teachers.

| Percentage of Student response (Per Year) |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |  |
| Always Fair | 59 | 58 | 59 | 74 | 81 |  |
| Usually Fair | 35 | 33 | 34 | 21 | 19 |  |
| Usually Unfair | 6 | 8 | 7 | 5 | 0 |  |

Percentage of Student response (Per Year)

4. Was your performance in assignments discussed with you?

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| Everytime | 48 | 53 | 58 | 50 | 49 |
| Usually | 31 | 34 | 39 | 31 | 32 |
| Occassionaly | 17 | 11 | 2 | 15 | 16 |
| Rarely | 4 | 2 | 1 | 1 | 3 |
| Never | 0 | 0 | 0 | 0 | 0 |

## Percentage of Student response (Per Year)


5. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| Regularly | 29 | 29 | 36 | 40 | 43 |
| Often | 32 | 33 | 38 | 35 | 37 |
| Sometimes | 26 | 26 | 20 | 16 | 15 |
| Rarely | 8 | 9 | 4 | 5 | 3 |
| Never | 5 | 3 | 2 | 4 | 2 |

## Percentage of Student response (Per Year)


6. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| Every time | 50 | 60 | 45 | 47 | 53 |
| Usually | 26 | 23 | 32 | 35 | 38 |
| Occasionally | 17 | 12 | 20 | 15 | 8 |
| Rarely | 5 | 4 | 3 | 3 | 1 |
| Never | 2 | 1 | 0 | 0 | 0 |

Percentage of Student response (Per Year)

7. The teachers illustrate the concepts through examples and applications.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | 2017-18 | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| Everytime | 53 | 55 | 58 | 59 | 63 |
| Usually | 36 | 38 | 32 | 24 | 33 |
| Occassionally | 9 | 8 | 7 | 7 | 3 |
| Rarely | 2 | 2 | 3 | 3 | 1 |
| Never | 0 | 0 | 0 | 7 | 0 |

## Percentage of Student response (Per Year)


8. The institution makes an effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | $\mathbf{2 0 1 7 - 1 8}$ | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
| Strongly Agree | 35 | 37 | 37 | 40 | 43 |
| Agree | 39 | 46 | 48 | 38 | 49 |
| Neutral | 18 | 13 | 13 | 15 | 7 |
| Disagree | 8 | 4 | 2 | 7 | 1 |

## Percentage of Student response (Per Year)


9. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | 2017-18 | $\mathbf{2 0 1 8 - 1 9}$ | $\mathbf{2 0 1 9 - 2 0}$ | $\mathbf{2 0 2 0 - 2 1}$ | $\mathbf{2 0 2 1 - 2 2}$ |
| To a great extent | 45 | 44 | 51 | 42 | 60 |
| Moderate | 31 | 32 | 37 | 37 | 33 |
| Somewhat | 15 | 17 | 5 | 11 | 6 |
| Very Little | 6 | 4 | 6 | 6 | 1 |
| Not at All | 3 | 3 | 1 | 4 | 0 |

Percentage of Student response (Per Year)

10. Teachers encourage you to participate in extracurricular activities.

| Percentage of Student response (Per Year) |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |
| Options | 2017-18 | $\mathbf{2 0 1 8 - 1 9}$ | $\mathbf{2 0 1 9 - 2 0}$ | $\mathbf{2 0 2 0 - 2 1}$ | $\mathbf{2 0 2 1 - 2 2}$ |  |
| Strongly Agree | 50 | 55 | 56 | 45 | 55 |  |
| Agree | 32 | 33 | 35 | 38 | 38 |  |
| Neutral | 14 | 10 | 9 | 8 | 6 |  |
| Disagree | 4 | 2 | 0 | 9 | 1 |  |

Percentage of Student response (Per Year)

11. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | $2017-\mathbf{1 8}$ | $\mathbf{2 0 1 8 - 1 9}$ | $\mathbf{2 0 1 9 - 2 0}$ | $\mathbf{2 0 2 0 - 2 1}$ | $\mathbf{2 0 2 1 - 2 2}$ |
| To a great extent | 42 | 44 | 48 | 46 | 51 |
| Moderate | 37 | 39 | 26 | 36 | 24 |
| Somewhat | 11 | 11 | 17 | 9 | 25 |
| Very Little | 8 | 5 | 7 | 5 | 0 |
| Not at All | 2 | 1 | 1 | 4 | 0 |

## Percentage of Student response (Per Year)


12. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

| Percentage of Student response (Per Year) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Options | $\mathbf{2 0 1 7 - 1 8}$ | $\mathbf{2 0 1 8 - 1 9}$ | 2019-20 | 2020-21 | $\mathbf{2 0 2 1 - 2 2}$ |
| Above 90\% | 26 | 28 | 28 | 39 | 41 |
| $70 \%-89 \%$ | 17 | 26 | 39 | 31 | 32 |
| $50 \%-69 \%$ | 19 | 20 | 12 | 16 | 14 |
| $30 \%-49 \%$ | 27 | 17 | 12 | 8 | 7 |
| Below $29 \%$ | 11 | 9 | 9 | 6 | 6 |

## Percentage of Student response (Per Year)


13. The overall quality of the teaching-learning process in your institute is very good.

| Percentage of Student response (Per Year) |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |
| Options | 2017-18 | 2018-19 | $\mathbf{2 0 1 9 - 2 0}$ | 2020-21 | 2021-22 |  |
| Strongly Agree | 41 | 40 | 48 | 50 | 57 |  |
| Agree | 40 | 46 | 42 | 40 | 38 |  |
| Neutral | 16 | 13 | 10 | 10 | 5 |  |
| Strongly Disagree | 3 | 1 | 0 | 0 | 0 |  |

Percentage of Student response (Per Year)


## ANALYSIS:

1. On the basis of student response teachers were trying to complete the whole syllabus in the class. It is reflected by the increasing percentage of the covered syllabus over the periods. During 2021-22, 83\% of the students reported that teachers were able to cover $85 \%$-1005 syllabus.
2. Over the year teachers were able to communicate student effectively. In the year 2021-22, $77 \%$ students respond that teachers were able to communicate them effectively.
3. Most of the students reported the fairness of the internal evaluation process by the college teachers. In the year 2021-22 81\% students reported that about fairness of the internal evaluation process by the college teachers were 'always fair'.
4. In each year the performance in assignments discussed with students. Although there is a variation. For example, in the year 2021-22, $49 \%$ students reported that their performance on assignments discussed with them 'every time', $32 \%$ reported as
'usually' and $16 \%$ reported as occasionally and only $3 \%$ reported it had happened 'rarely'.
5. Most of the students reported that college took active interest in promoting internship, students exchange, field visit opportunities for the college students. A small percentage of student over the year reported that these activities 'never' happened.
6. More than $50 \%$ students reported that teachers informed them about their expected competencies course outcome and program outcomes. For example, during the period 2021-22, $53 \%$ of the students reported that this happened 'every time', $38 \%$ reported it happed 'usually', $8 \%$ reported it happened 'occasionally' \& only $1 \%$ reported it happened 'rarely'.
7. When students were asked about whether their teacher illustrate the concepts through examples and applications or not then most of the students reported that yes, teachers illustrate concepts through examples and applications. In the year 2021-22 more than $60 \%$ students reported that it happened 'every time'.
8. Most of the students over the year reported that institution made an effort to engaged students in the monitoring review and continuous quality improvement of the teaching learning process.
9. Most of the students reported that the institute/teacher used student-centric method such as experimental learning, participative learning \& problem solving methodologies for enhancing learning experiences. For example, during 2021-22, $60 \%$ students reported that it happened to a large to a 'great extended', $33 \%$ reported it happened 'moderately', $6 \%$ students reported it happened 'somewhat' and only $1 \%$ students reported it happened 'very little'.
10. More than $50 \%$ students on an average were 'strongly' agreed that their teacher encouraged them to participating in extra-curricular activities over the years.
11. Most of the students reported that efforts were made by the institution/teachers to inculcate soft skill, life skill and employability skills to make them ready for the world of work. For example, in 2021-22 out of $100 \%$, $51 \%$ reported that it happened to a 'great extent', $24 \%$ student reported it happened 'moderately'; $25 \%$ reported it happened 'somewhat'.
12. As per student response over the years (2017-18 to 2021-22) it is clear that the ICT tools such as LCD projector, multimedia etc. used by the teachers while teaching are increases significantly over the periods. For example, during the period, 2017-18 only $57 \%$ students responded that less than $50 \%$ teachers used ICT Tools while
teaching. $27 \%$ students reported in the year 2021-22, that less than $50 \%$ teachers used ICT tools.
13. Most of the students strongly agreed that the overall quality of the teaching learning process in their institution is very good. For example, in the 2021-22, 57\% strongly agreed that the quality of the teaching learning process is very good, $38 \%$ agreed the view and the $5 \%$ state neutral.
